

# Packages, Prices & Support



## Packages and Prices

If you're lucky enough to be one of the first 50 partners your Bonuses give you the Genius, Mi Quick and Office 2019 packages included with your Basic package subscription.

Package	Package Contains	Videos	Price (monthly)
Basic	Office 365, Microsoft Teams, Excel 2019 (releases May 2019), Gmail	202	£250
Genius	60 Seconds of Genius	80	£49
Mi Quick	One Minute versions of: Leadership & Management, Customer Care, How to be Successful, Selling Skills	76	£199
Office 2019	Word 2019, Outlook 2019, PowerPoint 2019 (releases during 2019)	200+ (tbc)	£250
Soft Skills	Full 3 Minute + versions of: Mental Health in the Workplace, Leadership & Management, Customer Care, How to be Successful, Selling Skills	76	£299



The prices shown above exclude Value Added Tax

## Support

We've created your Mi Crow Courses portal to be as robust as we can and whilst we don't expect things to go wrong sometimes, they just do.

We expect you to provide first line support to your customers for all items under your control including such things as How to login, Change passwords, Registering New Users, Adding Customers, Allocating Mi Crow Courses etc.

We will provide second line support for those areas where you have no control over the Mi Crow Courses portal.

You can contact us by emailing to [support@mi-crow.com](mailto:support@mi-crow.com)